

UNIVERSITY OF MIAMI
Curriculum Vitae

1. Date: August 23, 2019

PERSONAL

2. Name: Luca Donno
3. Home Phone: (305) 490-8087
4. Office Phone: (305) 284-1969
5. Home Address: 7741 S.W. 170 Street, Palmetto Bay, Florida 33157
6. Current Academic Rank: Lecturer
7. Primary Department: Management Science
8. Secondary or Joint Appointments:
9. Citizenship: U.S.A.
10. Visa Type (if non-citizen): N.A.

HIGHER EDUCATION

11. Institutional (institution; degree; date conferred):

University of Miami - MS Management Science, 1977

Politecnico of Milan, Italy
B.S. in Electronic Engineering, 1975 Minor in Systems Analysis
12. Non-Institutional (description; dates): N.A.
13. Certification, licensure (description; board or agency; dates): N.A.

EXPERIENCE

14. **Academic** (institutions; rank/status; dates):

1977 to Present. University of Miami, Lecturer
1 Semester. Florida International University, Lecturer

15. **Non-Academic** (employers; title; responsibilities; dates):

1977 to 1982. Burger King Corp.; Dir. Operations Systems
Responsible for All Management Science and Scientific
Programming. Applications for Headquarters and Regional
Offices.

1988 to 1998. Danalex, Inc; President and CEO
Company Operating two Fast Food Restaurants

1997 to Present. Mozzarella Grill, Inc; Vice President and CEO
Company Operating one Fast Food Restaurant

1982 to 1988. CDS Fashions, Inc; President and CEO
Company Operating eight Benetton Shops in Florida and
U.S. Virgin Islands.

Consulting:

2002 to Present. Senior Management Consultant for *The Doug Williams
Group*.

Completed numerous projects requiring statistical analysis.
Completed projects consisting of Computer Simulation
designed to improve Queuing Systems and Process Flow.

1994 – 1995. Completed projects for the Travel Industry which focused on
improving the reservation process and market penetration
by improving the success rate of marketing efforts.

1993 – 1994. Completed projects to refine the concept design and menu
development for a fast food restaurant chain based in Spain.

16. Military (branch; rank; responsibilities; dates): N.A.

PUBLICATIONS [author(s) (in actual precedence of authorship); title; publisher or journal name; date (current year first); page numbers]

17. Books and monographs published: None

18. Juried or refereed journal articles and exhibitions: None

19. Other works, publications and abstracts:

“Simulation Modeling Improves Operation, Planning, and Productivity of Fast Food Restaurants” by William Swart and Luca Donno – INTERFACES, December 1981

20. Other works accepted for publication: None

PROFESSIONAL

21. Funded Research Performed (include all grants received in the last five years, identifying the principal investigator and the amounts and dates of the awards):
None

22. Editorial responsibilities:

Director of Publications - Productivity Center , Inc., Miami, Florida

23. Professional and Honorary Organizations (member; officer; date):

ORSA, Associate Member

24. Honors and Awards:

Management Science Achievement – Finalist Award for 1981 presented by The College on the Practice of Management Science of the Institute of Management Science

Restaurant & Institution Awards Program – 1982 Honorable Mention Award for Operations Research in Food Facility Design

Burger King Corporation – Outstanding Employee Award for 1981

25. Post-Doctoral Fellowships: None

26. Other Professional Activities (e.g., papers presented; performances; conference proceedings; seminar or conference panel member; catalogue work; etc.):

TEACHING

27. Teaching Awards Received: None

28. Teaching Specialization(courses taught):

Applied Statistics for Business (*Undergraduate & Graduate*)

Applied Statistics for Engineering

Regression Analysis

Simulation

Stochastic Processes

Quantitative Methods in Decision Making (*Undergraduate & Graduate*)

Business Calculus

Operations Management

Faculty Led Course Abroad in Italy in Operations Management, from 2009 to present, in Milan & Florence

29. Thesis and Dissertation Advising/Post-doctoral student supervision (chairman or committee member; topic; student name; date):

Committee Member, Industrial Engineering Dept., University of Miami

Regression Analysis at Ryders (Truck Rental Business)

Mr. Khalil, 1997

SERVICE

30. University Committee and Administrative Responsibilities: None

31. Community Activities: N.A.